



Stifel Canada Accessibility Feedback Policy

Accessible Formats and Communication Supports

In accordance with the requirements under the Accessibility for Ontarians with Disabilities Act, 2005 and its Regulations, upon request, Stifel Nicolaus Canada will make reasonable efforts, in a timely manner, to provide accessible formats and communication supports in its feedback processes, in order to ensure that these processes are accessible to all persons with disabilities.

Stifel Nicolaus Canada will also discuss with the requesting person, the suitability of a proposed accessible format or communication support that will allow the person to provide their feedback.

Such "accessible formats" may include but are not limited to large print and braille for a person who is visually impaired or exchanging written correspondence (e.g. via email or other electronic formats, or hard copy) for a person who is hearing impaired.

Feedback in regards to our services or facilities can be made using the following methods:

Phone: (416) 367-8600

Email: SNCHR@stifel.com

Mail:

Stifel Nicolaus Canada Inc.
Attn: Human Resources
3800 – 161 Bay Street
Toronto, ON
M5J 2S1

Accessibility inquiries/questions regarding any of our services or facilities will be handled on a case by case basis. **STIFEL NICOLAUS CANADA INC.** will make reasonable efforts to acknowledge, respond, and remediate all inquiries/requests in a timely manner that best suits the accessibility needs of the individual.